

Sunshine Coast Regional District Water Rates and Regulations

Bylaw No. 778, 2025.

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SUNSHINE COAST REGIONAL DISTRICT

BYLAW NO. 778

A bylaw to regulate the rates and operation of the water supply and distribution system of the Sunshine Coast Regional District

WHEREAS pursuant to *Sunshine Coast Regional District Water Supply and Distribution Local Service Bylaw No. 1002*, the Regional Board is authorized to provide a service for water supply and distribution within Electoral Areas A, B, D, E, F, and the District of Sechelt;

AND WHEREAS pursuant to *Sunshine Coast Regional District Garden Bay Water Service Establishing Bylaw No. 1070*, and *South Pender Harbour Water Service Establishing Bylaw No. 1074*, the Regional Board is authorized to provide a service for water supply and distribution within a portion of Electoral Area A;

AND WHEREAS the Regional Board may, by bylaw, regulate the rates and operation of the water supply and distribution system of the Sunshine Coast Regional District;

NOW THEREFORE, the Board of the Sunshine Coast Regional District, in open meeting assembled, enacts as follows:

1. CITATION

This Bylaw may be cited for all purposes as *Sunshine Coast Regional District Water Rates and Regulations Bylaw No. 778, 2025*.

2. INTERPRETATION

In this Bylaw, a reference to any statute, regulation, bylaw or other enactment refers to that enactment as it may be amended or replaced from time to time.

3. DEFINITIONS

In this Bylaw:

“Account Holder” means the person who owns or is the authorized agent for the owners of the property serviced via a **Water Service Connection**.

“Authorized Backflow Prevention Device” means a backflow prevention device approved by the **Regional District** and meeting all applicable regulatory requirements.

“Board” means the elected Board of the Sunshine Coast Regional District.

“Bylaw Enforcement Officer” means a bylaw enforcement officer of the Sunshine Coast Regional District.

“Commercial Farm” means land that is classified fully or in part as farm land (Class 9) for taxation purposes under the *Assessment Act*.

“Commercial Purposes” means the use of drinking water on a property designated fully or in part as Class 2, Class 4, Class 5, Class 6, Class 7, Class 8, and Class 9, under the *Assessment Act*.

“Curb Stop” means the shut off valve that is typically located at or near the property line and is owned by the **Regional District**.

“Disconnection” means to stop the supply of water by physically detaching the **Curb Stop** and service pipe from the main.

“Drip-irrigation System” means an irrigation system that operates at a pressure less than 138 kPa (20 psi) and delivers water directly to the plant root zone through individual emission points or emitters using droplets of water where the emitters use less than 7.6 litres per hour, and excludes **Sprinkler** irrigation systems, micro-spray systems, misting systems, weeper hoses, and soaker hoses.

“Due Date” means the date shown on the utility invoice.

“Dwelling Unit” means one or more rooms used or intended to be used as an individual self-contained residence, which must contain cooking appliances and sanitary services including a shower or bath or facilities for installation of same, and which may include accessory uses that are customary ancillary uses to an individual self-contained residence.

“Emergency” means a present or imminent event or circumstance that
(a) is caused by accident, fire, explosion, technical failure or the forces of nature, and
(b) requires prompt coordination of action or special regulation of persons or property to protect the health, safety or welfare of a person or to limit damage to property.

“Essential Water Use” means water uses for fire protection, human health, or life-safety.

“Excessive Water Use” means applying or using more water than is required to provide a service, produce a product or complete a task, including but not limited to:

- (a) the free discharge or flow of water from **Premises** on or into a sanitary sewer, watercourse, storm drain, street or adjacent **Premises**;
- (b) applying water meant for irrigation to a hardscape such as a sidewalk, driveway or parking lot; or to exterior windows or exterior building surfaces; or to landscapes to a degree that water drains, runs off or spreads to surrounding areas; or to turf and outdoor tracks for a purpose unrelated to **Health and Safety**;
- (c) leaking of water from **Private Waterworks**, appliances, devices, machines, equipment, systems, ponds, fountains or water features;
- (d) the use of an irrigation system which applies water to an impervious surface;
- (e) the use of a water hose that is not equipped with an automatic shutoff device.

“Food Crops” means plants grown on a **Commercial Farm** that are produced for consumption.

“General Manager” means the person holding the position of General Manager, Infrastructure Services for the **Regional District**, or a person acting under the authority of the General Manager.

“Health and Safety” means measures that prevent or protect against conditions or activities that may cause harm, lead to injury, illness or fatalities.

“Imperfect Pipe(s)” means any privately owned pipe or fitting that is cracked, corroded, damaged, misaligned, improperly connected, or otherwise in a condition that may cause leakage, backflow, contamination risk, loss of water pressure, or inefficient delivery of water within the **Private Waterworks**.

“Non-residential” means properties designated fully or in part Class 2, Class 4, Class 5, Class 6, Class 7, Class 8 under the *Assessment Act*.

“Obstructed Water Meter” means a **Water Meter** that could not be read due to some action or inaction of an Owner or tenant, including an inaccessible, and/or unreadable **Water Meter**.

“Premises” means any residence, building or structure connected to a community water system.

“Private Waterworks” means any pipes or fittings intended to receive water from a **Water Service Connection** and deliver or distribute water within a property and that is not within the **Water System**.

“Professional Engineer” means a **Professional Engineer** (P.Eng.) registered and licensed by Engineers and Geoscientists BC (EGBC) to practice engineering.

“Property Owner” means the owner or owners, or registered lessee, of any property registered at the British Columbia Land Title Office.

“Regional District” means the Sunshine Coast **Regional District** or persons duly authorized to represent the Sunshine Coast **Regional District** in respect to this Bylaw.

“Sprinkler” means the application or distribution of water on gardens, lawns or grounds by sprinkling or spraying, including **Sprinkler** irrigation systems, micro-spray systems, misting systems, weeper hoses, and soaker hoses, but excludes hand watering or **Drip Irrigation**. For certainty, this does not include **Sprinklers** used for active fire suppression.

“Water Meter” means a device supplied and owned by the **Regional District** which measures the quantity of water delivered to a property and delivers information through radio frequency or cellular data.

“Water Service Area(s)” means the area or areas designated a **Water Service Area** established by *Sunshine Coast Regional District Water Supply and Distribution Local Service Bylaw No. 1002*, *Sunshine Coast Regional District – Garden Bay Water Service Establishing Bylaw No. 1070* and *South Pender Harbour Water Service Establishing Bylaw No. 1074*.

“Water Service Connection” means the portion of the water supply system owned by the **Regional District** that extends from the main water line to the property line of the parcel being served. The service connection includes a shut-off valve and, where installed, a **Water Meter**.

“Water Service Suspension” means the temporary turn-off of a water service from the **Curb Stop**.

“Water System” means a community **Water System** owned and operated by the Sunshine Coast **Regional District** that includes all pipes, valves, meters (not including the meter outlet coupling), transmission and distribution lines, pumping equipment, reservoirs, and **Water Service Connections**.

4. APPLICATION

This Bylaw applies to and is binding upon all persons and Premises within the **Water Service Areas** whether such persons have made written application or not.

5. WATER SERVICE CONNECTIONS

5.1 Application Requirements and Conditions

- 5.1.1 Applications for the installation of a **Water Service Connection** from properties within a **Water Service Area** must be made in the form prescribed by the **Regional District** for this purpose.
- 5.1.2 Applications must be accompanied by all fees and documents specified in Schedule A of this Bylaw, or as specified by the **Regional District** pursuant to this Bylaw and must be approved by the **Regional District** before work commences.
- 5.1.3 Each application shall include an undertaking by the **Property Owner** to abide by the terms and conditions of all applicable bylaws.
- 5.1.4 Applications must be completed in full as required by the **Regional District** and may be rejected if required information is not provided.
- 5.1.5 **Water Service Connections** must be established and constructed in accordance with all applicable **Regional District** bylaws, standards, guidelines, and policies.
- 5.1.6 At the sole discretion of the **Regional District**, an applicant may be required to provide the following:
 - (a) the purpose of the connection to the **Water System**, the proposed size of pipes, and the number of outlets to be connected on the **Premises**;
 - (b) a design plan or drawing of each proposed connection, prepared by a **Professional Engineer**;
 - (c) other information required by the **Regional District**.

- 5.1.7 The approval of a connection to the **Water System** is subject to the availability of a sufficient supply of water in terms of both volume and pressure. The **General Manager** may refuse or reject an application to connect to the **Water System** where existing water supply facilities are not adequate to supply the volume or pressure required by the applicant, or because of unpaid fees or costs due.
- 5.1.8 The **General Manager** may, at their sole discretion, limit the size or permitted volume of any connection to the **Water System** when approving any new connection.
- 5.1.9 Every requirement prescribed under this Bylaw is at the sole cost of the **Property Owner** or applicant. This includes but is not limited to, engineering design, construction costs, archaeology costs, environmental studies, preparation of agreements or other required legal documents, administration fees, and associated taxes.
- 5.1.10 A maximum of one (1) **Water Service Connection** is permitted per property, unless otherwise approved by the **General Manager**.
- 5.1.11 No **Water Service Connection** is to serve more than one property unless expressly permitted pursuant to this Bylaw.
- 5.1.12 Applications for connections to the **Water System** for:
- (a) new developments, including phased developments, and
 - (b) re-developments with existing **Water Service Connections**
- that have the potential to increase the volumetric demand on the **Water System** by 5% or more, or the number of **Water Service Connections** or **Account Holders** by 5% or more, are subject to approval by the **Board**.
- 5.1.13 Written approval must be obtained from the **General Manager** prior to connecting to the **Water System**. Any connection not approved in writing by the **General Manager** may be disconnected by the **Regional District** at the sole cost of the **Property Owner**.
- 5.1.14 **Private Waterworks** using a private water source must not be interconnected with the **Water System**. **Property Owners** must protect the **Water System** from actual or potential cross connections, including by installing a reduced pressure backflow preventer type of **Authorized Backflow Prevention Device** on the **Water Service Connection** at the property line in an above-ground, freeze-proof enclosure in accordance with **Regional District** bylaws and requirements.

- 5.1.15 No pump, booster or other device may be utilized for the purpose of or having the effect of increasing water pressure for **Private Waterworks** to a pressure higher than the normal water pressure in the **Private Waterworks** without advance approval in writing from the **Regional District**, and the **Regional District** may, without notice, disconnect the service to any **Property Owner** or **Premises** utilizing such pump, booster or other device.

5.2 Water Main Extensions

- 5.2.1 If the **Water System** does not front the lot for which the **Property Owner** or authorized agent has applied for a **Water Service Connection**, the **Property Owner** is responsible for all costs of design and construction to extend the water main across the full frontage of the property, to the standards of the **Regional District**, if the extension is approved by the **General Manager**.

5.3 Cost Recovery Fee Areas

- 5.3.1 A **Property Owner** of a property in the Mercer Road Cost Recovery Fee Area as defined in Schedule "E" of this Bylaw must pay to the **Regional District** the Mercer Road Cost Recovery Unit Fee(s) as set forth in Schedule "E", when an application for water connection or building permit is approved.
- 5.3.2 A **Property Owner** of a property in the Egmont Cove Cost Recovery Fee Area as defined in Schedule "F" of this Bylaw must pay to the **Regional District** the Egmont Cove Cost Recovery Unit Fee(s) as set forth in Schedule "F", when an application for water connection or building permit is approved.
- 5.3.3 A **Property Owner** of a property in the South Oyster Bay Road Cost Recovery Fee Area as defined in Schedule "G" of this Bylaw must pay to the **Regional District** the South Oyster Bay Road Cost Recovery Unit Fee(s) as set forth in Schedule "G" when an application for water connection or building permit is approved.
- 5.3.4 A **Property Owner** of a property, in the North Oyster Bay Road Cost Recovery Fee Area as defined in Schedule "H" of this Bylaw must pay to the **Regional District** the North Oyster Bay Road Cost Recovery Unit Fee(s) as set forth in Schedule "H" when an application for water connection or building permit is approved.
- 5.3.5 A **Property Owner** of a property in the Jervis Inlet Cost Recovery Fee Area as defined in Schedule "I" of this Bylaw must pay to the **Regional District** the Jervis Inlet Cost Recovery Unit Fee(s) as set forth in Schedule "I" when an application for water connection or building permit is approved.

5.4 Water Metering

- 5.4.1 As a requirement of the provision of water service, a **Water Meter** must be installed, used, and maintained at every property within a **Water Service Area** connected to the **Water System**, unless expressly exempted from this requirement by the **Regional District**.
- 5.4.2 All water supplied by the **Regional District** and used by a property must first flow through a **Water Meter**, including for the purpose of fire suppression, unless expressly exempted from this requirement by the **Regional District**.
- 5.4.3 Only **Regional District** employees and authorized agents are permitted to install, upgrade, and maintain **Water Meters**.
- 5.4.4 **Water Meters** must be installed immediately after of the main curb-stop, within, on, or outside of the property line, to the standards set out by the **Regional District**, except as authorized by the **General Manager**.
- 5.4.5 One (1) **Water Meter** may be installed per **Water Service Connection**, per property, unless otherwise approved by the **General Manager**. For the purpose of this section, a condominium or townhouse complex, mobile home park, or strata title consisting of more than two parcels or folios must be considered one property.
- 5.4.6 The **Regional District** may, at the discretion of the **General Manager**, determine the location and placement of a **Water Meter** installation in accordance with **Regional District** standards, including identifying circumstances that require the installation of a **Water Meter** inside the **Premises**.
- 5.4.7 The **Property Owner** or occupant must maintain adequate and convenient passageway to the **Water Meter** and **Curb Stop** at all times so they may be installed, inspected, read, maintained, repaired, replaced, relocated, or removed by an employee or other duly authorized agent of the **Regional District**.
- 5.4.8 Officers, employees, and agents of the **Regional District** are authorized to enter upon and enter a property or **Premises** to access a **Water Meter** for purposes of installation, inspection, reading, maintenance, repair, replacement, relocation, or removal.

5.5 Metering Multi-unit and Mixed-use Development

- 5.5.1 Despite subsection 5.4.5, the **Regional District** may permit separate metering for water usage by different dwellings, buildings, or areas within a multi-family or mixed-use development on a single property if doing so would:
- (a) be cost-efficient;
 - (b) capture all water usage by the property; and
 - (c) provide the **Regional District** with readily available access to the **Water Meter(s)**
- 5.5.2 The **Regional District** may permit, in addition to or in place of a **Water Meter** installed pursuant to section 5.4, that **Water Meters** be installed in the following locations:
- (a) at all **Private Waterworks** service connections in the mechanical room or at the junction of one or more buildings within a multi-family dwelling property; or
 - (b) At the **Water Service Connection** for each unit and each common area within a multi-unit property.
- 5.5.3 Where the *BC Building Code* requires a **Water Meter** bypass, a separate **Water Meter** must be installed on the bypass.

6. CONDITIONS AND OPERATION OF SERVICE

6.1 Conditions of Service

- 6.1.1 Nothing contained in this Bylaw is to be construed to impose any duty upon the **Regional District** to provide a continuous supply of water to any person, property, or **Premises**.
- 6.1.2 The **Regional District** is not liable for failure of the water supply as a consequence of any accident or damage to the **Water System**, or for excessive pressure or lack of pressure, or any temporary stoppage on account of alterations or repairs, whether the failure arises from the actions or inactions of any person in the employ of the **Regional District** or any other person, or through natural deterioration or obsolescence of the **Water System**, or otherwise.

- 6.1.3 The **Regional District** does not guarantee pressure or continuous supply of water. The **Regional District** may at any time, without notice, change operating conditions of a service or **Water Service Connection** for the purposes of making repairs, extensions, alterations or improvements, or for any other reason, to increase or reduce pressure at any time.
- 6.1.4 No person may sell, lend, give or otherwise dispose of water supplied to a property by the **Regional District** or permit the water to be taken or carried away for the use or benefit of others, without first obtaining written permission from the **Regional District**, unless the water is being used for suppressing an active fire.

6.2 Operation of Water System

- 6.2.1 No person, except an authorized **Regional District** employee, authorized contractor of the **Regional District**, or a member of a fire department in the course of their duties may operate any hydrant, standpipe or valve that forms part of the **Water System** or use any water therefrom, without written approval of the **General Manager**.
- 6.2.2 No person may tamper with, destroy or otherwise attempt to or cause real damage to any hydrant, or other fixture of the **Water System** and no person may in any manner interfere with the **Water Service Connection** or **Water System**, or make any additions or alterations to the **Water System** or any **Water Service Connection**, or turn on or off any **Curb Stop**, service valve or gate valve that forms part of the **Water System** without written approval of the **Regional District**.

6.3 Applications for Disconnection or Water Service Suspension

- 6.3.1 Applications for **Disconnection** of water service or **Water Service Suspension** must be made in writing to the **Regional District** with at least five (5) working days' notice in advance of the requested date of **Disconnection** or suspension. For certainty, billing of user fees will not cease for **Water Service Suspension**.

6.4 Using Water for Special Purposes

- 6.4.1 The **General Manager** may permit the use of water from a hydrant for special or temporary purposes where no existing **Water Service Connection** is present. Permission to use water in this way must be sought in writing and is subject to applicable fees set out in Schedule A.

7. OWNERSHIP, RESONSIBILITIES AND ACCESS

7.1 Ownership

- 7.1.1 All water mains, connections, **Water Meters**, water meter vaults, water meter pits, appurtenances, or facilities required for water supply to a property's **Private Waterworks** are owned by the **Regional District**.
- 7.1.2 All fire hydrants and standpipes directly connected to **Regional District** water mains are the property of the **Regional District**.
- 7.1.3 All water pipes and appurtenances past the **Curb Stop**, located on private property to the inlet coupling of the **Water Meter**, from the outlet coupling of the **Water Meter** to the **Premises**, or, if no **Water Meter** is present, from the **Curb Stop** to the **Premises**, are deemed to be **Private Waterworks**, and are not the responsibility of the **Regional District** to maintain or repair.
- 7.1.4 All fire hydrants and standpipes connected to **Private Waterworks** are the property of the **Property Owner** unless otherwise agreed upon by the **Regional District** and the **Property Owner**.
- 7.1.5 No unauthorized person may enter into any utility structure or any part forming the **Water System**, whether underground or above ground, or any utility compound, whether fenced or not.

7.2 Protection of Service

- 7.2.1 **Property Owners** must protect **Private Waterworks** and plumbing fixtures from freezing or other damage and must promptly repair leaky or **Imperfect Pipes** or fixtures.
- 7.2.2 Where any **Water Meter** is servicing a property, the **Property Owner**, occupants, or tenants of the **Premises** must take all reasonable measures to:
 - (a) protect the **Water Meter** from frost, freezing, or damage;
 - (b) if observed, immediately notify the **Regional District** if the **Water Meter** stops working or of any leaks, breaks or other irregularities with the **Water Meter**;
 - (c) if observed, immediately notify the **Regional District** if the **Water Meter** pit requires maintenance or repair.
- 7.2.3 **Property Owners** must, at their sole expense, ensure their **Private Waterworks** comply with *Sunshine Coast Regional District Cross Connection Control Bylaw*, and all other applicable bylaws and enactments.

7.3 Maintenance of Private Waterworks

- 7.3.1 **Property Owners** must, at the sole expense of the **Property Owner**, maintain, repair, replace, relocate, or remove **Private Waterworks** and portions thereof, as required. This includes promptly repairing frozen, leaking, malfunctioning or improper pipes or imperfect fixtures within the **Private Waterworks**.
- 7.3.2 Every person to whom water is supplied under this Bylaw must at all reasonable times, allow Officers, employees and authorized agents of the **Regional District**, to enter onto a property or **Premises** to which water is supplied, for the purpose of inspecting the same, including the water pipes, connections, fixtures, taps, meters or other apparatus used in connection with such water supplied by the **Water System**.
- 7.3.3 Failure to promptly repair **Private Waterworks** may result in **Water Service Suspension** by the **Regional District** in order to maintain:
- (a) reliable and secure water supply,
 - (b) environmental sustainability, or
 - (c) protection of public and private property.

7.4 Water Service Suspension

- 7.4.1 The **General Manager** may initiate a **Water Service Suspension** from any property or **Premises** due to unpaid fees or charges in relation to the **Water System** or non-compliance with the provisions of this Bylaw. The water service may only be reinstated upon receipt of proof, to the satisfaction of the **General Manager**, that the condition(s) which resulted in the **Water Service Suspension** have been resolved.
- 7.4.2 Prior to initiating a **Water Service Suspension**, the **Regional District** will make reasonable efforts to notify the **Property Owner** and occupants of the affected **Premises** of the pending **Water Service Suspension** to facilitate resolution of non-compliant conditions and prevent the **Water Service Suspension**, except in the event of an **Emergency**, where no notice may be given.
- 7.4.3 If the proposed **Water Service Suspension** is due to non-compliance with the provisions of this Bylaw, the persons affected shall be given an opportunity to make representations to the **Board** prior to the **Water Service Suspension**.

7.5 Access to Water Service Connections and Water Meters

- 7.5.1 No person may, at any time or in any manner, obstruct access to any hydrant, valve, **Curb Stop, Water Meter** or other fixture connected to the **Water System** or **Water Service Connection**.

8. WATER USE REGULATIONS

8.1 Water Conservation

- 8.1.1 No person may use water or cause water to be used contrary to the provisions of this Bylaw in effect at the time of use.
- 8.1.2 Evidence of repeated or continuous **Excessive Water Use** may be grounds for **Water Service Suspension** or **Disconnection** of water service in accordance with this Bylaw.
- 8.1.3 Stage 1 water use restrictions prescribed in Schedule “J” of this Bylaw are in effect in each year from May 1 to September 30, inclusive, except as otherwise provided for in this Bylaw.
- 8.1.4 Where necessary for the conservation of water or the preservation of water supply, the **General Manager** may amend the effective period of time for any and all water use restriction stages set out in Schedule J of this Bylaw, or may terminate, or bring into effect, water use restrictions at any time of the year for any period of time.
- 8.1.5 In making a decision under subsection 8.1.4, the following factors may be considered:
- (a) Time of year and typical seasonal trends
 - (b) Snowpack assessments and snowmelt forecasts
 - (c) Storage volume of water sources and draw down rates
 - (d) Stream flows and monitoring data
 - (e) Weather, recent conditions and forecasts
 - (f) Water usage, recent consumption and trends
 - (g) Water supply system performance
 - (h) Aquifer sustainability
 - (i) Provincial water licensing requirements
- 8.1.6 Notice of any change in water use regulation Stage is to be given by at least one of the following:
- (a) posted on the designated **Regional District** Public Notice Posting Place
 - (b) posted on the **Regional District’s** website
 - (c) publication in a local newspaper
 - (d) signage in the community

- 8.1.7 To preserve water for **Essential Water Use** purposes, the **General Manager** may temporarily prohibit the use of water for high volume **Commercial Purposes**. For certainty, properties affected by a temporary prohibition are allowed water use for **Essential Water Use** purposes.
- 8.1.8 In making a decision under subsection 8.1.7, the **General Manager** must consider the following factors:
- (a) whether the **Water System** is under Stage 4 water conservation regulations,
 - (b) whether an **Emergency** has or likely will impact the ability for the **Regional District** to supply treated drinking water for **Essential Water Use**, and
 - (c) the volume of water used daily by the property.
- 8.1.9 A rain sensor must be installed as part of any irrigation system regardless of whether it is a new installation or existing system.
- 8.1.10 Notwithstanding subsection 6.1.4 of this Bylaw, a **Property Owner** may water the portion of any public boulevard or street tree immediately adjoining the property of which they have paid applicable user fees, provided such sprinkling or watering conforms with provisions in this Bylaw and the current water restriction stage.

9. WATER RATES

9.1 General Conditions

- 9.1.1 Fees and charges as set out in Schedules “A” through “D” of this Bylaw are hereby imposed and levied on properties within **Water Service Areas**. Fees and charges are payable to the **Regional District** by an authorized method of payment by the **Due Date** indicated on the utility invoice.
- 9.1.2 Fees and charges set out in this Bylaw will be charged from the date of installation of the **Water Service Connection**, where applicable.
- 9.1.3 In all **Water Service Areas**, the base charge for metered accounts will be applied year-round, regardless of whether the **Water Service Connection** is suspended or not.
- 9.1.4 **Disconnection** from the **Water System** as per section 6.3 of this Bylaw pauses water user rate charges until such a time a **Property Owner** chooses to reconnect to the **Water System**.

9.2 Metered Services

- 9.2.1 Each **Water Service Connection** at a property is separate for volumetric billing purposes.
- 9.2.2 All meters will be read at an interval as determined appropriate by the **Regional District**.
- 9.2.3 In estimating a **Water Meter** reading the **Regional District** will consider factors that may affect the consumption of water, including but not limited to previous billing periods when such meter was registering correctly, seasonal variations, or changes in occupancy.
- 9.2.4 If the **Regional District** is unable to install a **Water Meter** at no fault of the **Property Owner**, then the **Regional District** will bill the **Property Owner** the applicable base charge until such time that the meter may be installed.
- 9.2.5 If **Water Meters** for a multi-unit property have been installed in accordance with section 5.5 of this Bylaw, the **Regional District** will issue a utility invoice to the **Property Owners** of each unit or a utility invoice for the common area(s) to the Strata Corporation, as applicable. In all other cases, the **Regional District** will issue a single utility invoice to the **Account Holder** of the multi-family dwelling property, or the strata council of the Strata Corporation, as applicable.

9.3 Water Meter Testing and Billing Adjustments

- 9.3.1 **Account Holders** may dispute a **Water Meter** reading within six (6) months of the initial billing date by notifying the **Regional District** in writing. Following receipt of such written notice, the **Regional District** may have the **Water Meter** tested by a qualified agency designated by the **Regional District**, at the expense of the **Account Holder**, as outlined in Schedule A.
- 9.3.2 If a **Water Meter** test indicates that the **Water Meter** has an accuracy within 2% of actual water consumption, the **Regional District** retains the meter test fee and no account adjustments will be made.
- 9.3.3 If the **Water Meter** test indicates the **Water Meter** does not have an accuracy within 2% of actual water consumption, the **Regional District** will:
 - (a) If the **Water Meter** test shows that the **Water Meter** is under registering water use by more than 2%, the **Regional District** will retain the **Water Meter** test fee and adjust the billing in accordance with this Bylaw, or

- (b) If the **Water Meter** test shows that the **Water Meter** is over registering water use by more than 2%, the **Regional District** will refund the **Water Meter** test fee and adjust the billing in accordance with this Bylaw, and the **Water Meter** will be replaced or repaired.
- 9.3.4 If the **Regional District** determines the water consumption rate is inaccurate as the result of a **Water Meter** malfunction, damage, failure, or the inability of the **Regional District** to achieve a radio frequency read at no fault of the **Property Owner**, the **Regional District** may estimate the water consumption and issue an amended bill using estimated consumption data.
- 9.3.5 If an **Account Holder** experiences abnormal water consumption, due to an underground leak in the main service line or because of a fire suppression system, the **Account Holder** may apply to the **Regional District** for a billing adjustment through a form provided by the **Regional District** and payment of the applicable fee as set out in Schedule A.
- 9.3.6 For the **Regional District** to amend a bill related to subsection 9.3.5, the **Account Holder** must, within six (6) months of the initial billing date:
 - (a) repair or abate the abnormal water consumption to the satisfaction of the **Regional District**,
 - (b) notify the **Regional District** through written notice and payment of the applicable fee,
 - (c) provide the cause or nature of the abnormal water consumption,
 - (d) provide evidence the consumption was not associated with a landscape irrigation system or filling of private storage tanks,
 - (e) provide evidence of action taken by the **Property Owner** to abate the abnormal consumption, and
 - (f) provide any other factors that might be relevant.
- 9.3.7 Refunds related to rates or charges collected in administrative error and not related to subsections 9.3.4 or 9.3.5 of this Bylaw may be issued for up to two (2) years following the date of payment.

9.4 Bulk Water Rates

- 9.4.1 The **Regional District** may supply water to water boards, as established pursuant to the provisions of the *Water Sustainability Act*, or other municipalities, at a rate or rates to be established by bylaw of the **Regional District**, and the **Regional District** may establish different rates for each such purchasers of bulk water.

9.5 Parcel Taxes - Farm Class Assessments

- 9.5.1 Where land is classified as **Commercial Farm**, that land will be charged a minimum parcel tax of one (1) acre or less, under Schedule "B", "D" or "E" of this Bylaw as applicable instead of the regular charge for total acreage. The **Property Owner** must notify the **Regional District's** Chief Financial Officer of the farm classification, in writing, by January 5 of each year. Failure to provide such written notification will result in forfeiture of the parcel tax reduction for that year.

10. ENFORCEMENT

10.1 Contraventions

- 10.1.1 The **General Manager** and **Bylaw Enforcement Officers** of the **Regional District** are authorized to enter a property at all reasonable times to ascertain whether the provisions in this Bylaw are being met or the regulations in this Bylaw are being observed.
- 10.1.2 No person may prevent or obstruct, or attempt to prevent or obstruct, the entry of a person authorized under subsection 10.1.1.
- 10.1.3 Any person who violates any of the provisions of this Bylaw, or who suffers or permits any act or thing to be done in contravention or in violation of any of the provisions of this Bylaw, or who neglects to do or refrains from doing anything required to be done by any provision of this Bylaw, commits an offence against this Bylaw and is subject to:
- (a) a fine in accordance with **Regional District** ticketing bylaws if information respecting the violation is laid by means of a ticket,
 - (b) upon summary conviction, a fine not exceeding \$50,000 and the costs of prosecution, or imprisonment for not more than six (6) months, or both,
 - (c) a penalty in accordance with the *Local Government Bylaw Notice Enforcement Act* and the **Regional District's** Bylaw Enforcement Notice if a bylaw notice is issued respecting the violation; or
 - (d) any combination of the above.
- 10.1.4 Each day a contravention of, or failure to comply with, any provision of this Bylaw exists constitutes a separate offence.
- 10.1.5 Any penalty imposed pursuant to this Bylaw will be in addition to, and not in substitution for, any other penalty or remedy imposed pursuant to any other applicable statute, law, or regulation.

11. SEVERABILITY

If any portion of this Bylaw is declared invalid by a court of competent jurisdiction, then the invalid portion may be severed, and the remainder of the Bylaw will be deemed valid.

12. SCHEDULES

Schedules "A" "B" "C" "D" "E" "F" "G" "H" "I" "J" attached hereto are included in and form part of this Bylaw.

13. REPEAL

Sunshine Coast Regional District Revised Water Rates and Regulations Bylaw No. 422, 1995 and all amendments thereto are hereby repealed.

This Bylaw comes into force and effect on January 1, 2026.

READ A FIRST TIME this	11 th	day of December, 2025
READ A SECOND TIME this	11 th	day of December, 2025
READ A THIRD TIME this	11 th	day of December, 2025
ADOPTED this	11 th	day of December, 2025

CORPORATE OFFICER

CHAIR

SCHEDULE "A"**Service Fees Applicable to all Water Service Areas**

Service	Fee
Turn on / off (Water Service Suspension)	\$ 100
Disconnection of Existing Service from Water System	\$ 2,500
Special Purpose Bulk Water: Meter Base Rental	\$ 100 per week
Special Purpose Bulk Water: Metered Consumption Water Fee	\$ 5.00 per cubic meter
Special Meter Read Fee	\$ 100 per read
Water Meter Test Fee	\$ 1,300
Billing Adjustment for Leaks Application Fee	\$ 200

Special Purpose Bulk Water fees

For properties without **Water Service Connections** to utilize water via fire hydrants, a **Water Meter** is required to be used to record and bill for the water used and the **Meter Base Rental** and **Metered Consumption Water Fees** will be charged.

Special Meter Read Fee

The charge for undertaking a Special **Water Meter** reading includes but is not limited to:

- a) Interim reads for conveyance purposes
- b) Detailed reads for leak resolution support
- c) In-person reads for analog meters
- d) In-person reads due to **Obstructed Water Meters**

New or Upgrades to Water Service Connections

Water Service Connection Size	Fee
Application Administration Fee (per application)	\$ 500
20 mm (3/4")	\$ 5,500
25 mm (1")	\$ 7,000
40 mm (1 1/2")	At Cost
50 mm (2")	At Cost
Upgrades to existing Water Service Connection (any size)	At Cost

SCHEDULE "B"

This Schedule applies to the North Pender Harbour Water Service Area *as established under Bylaw No. 1070*

The Metered Rate billed to all properties connected to the North Pender Harbour **Water System** consists of the Base Charge plus the Volumetric Rate per **Water Service Connection**, per quarter, as specified below:

WATER SERVICE RATES AND CHARGES

1. Parcel taxes – requisitioned annually Annual
 - (1) Up to and including two acres in area \$ 703.87
 - (2) Greater than two acres, up to and including ten acres \$ 739.06
 - (3) Greater than ten acres \$ 774.26

2. Base Charge – billed quarterly Per Quarter
 - (1) 20mm (3/4") or smaller \$ 212.50
 - (2) 25mm (1") \$ 275.00
 - (3) 40mm (1 1/2") or larger \$ 440.00

3. Volumetric Rates – billed quarterly (per cubic meter of water)

Customer Class	Consumption for Quarterly Billing Period	
	0.0 m3 to 46 m3	> 46 m3
Residential	\$0.00/ m ³	\$4.00/ m ³
Non-residential	\$0.00/ m ³	\$4.00/ m ³
Commercial Farm	\$0.00/ m ³	\$4.00/ m ³

4. Late Payment Fees

A 2.0% late payment fee will be imposed on unpaid balances as of the **Due Date**.

SCHEDULE "C"

This Schedule applies to the South Pender Harbour Water Service Area as established under Bylaw No. 1074

The Metered Rate billed to properties connected to the South Pender Harbour **Water System** consists of the Base Charge plus the Volumetric Rate per **Water Service Connection**, per quarter, as specified below:

WATER SERVICE RATES AND CHARGES

1. Parcel taxes – requisitioned annually Annual

(1)	Up to and including two acres in area	\$ 810.00
(2)	Greater than two acres, up to and including ten acres	\$ 1,108.44
(3)	Greater than ten acres	\$ 1,406.86

2. Base Charge – billed quarterly Per Quarter

(1)	20mm (3/4") or smaller	\$ 212.50
(2)	25mm (1")	\$ 275.00
(3)	40mm (1. 1/2") or larger	\$ 440.00

3. Volumetric Rates – billed quarterly (per cubic meter of water)

Customer Class	Consumption for Quarterly Billing Period	
	0.0 m3 to 46 m3	> 46 m3
Residential	\$0.00/ m ³	\$4.00/ m ³
Non-residential	\$0.00/ m ³	\$4.00/ m ³
Commercial Farm	\$0.00/ m ³	\$4.00/ m ³

4. Late Payment Fees

A 2.0% late payment fee will be imposed on unpaid balances as of the **Due Date**.

SCHEDULE "D"

This Schedule does not apply to the North Pender Harbour Water Service Area as established under Bylaw No. 1070 or the South Pender Harbour Water Service Area as established under Bylaw No. 1074

WATER SERVICE RATES AND CHARGES

1.	<u>Parcel taxes – requisitioned annually</u>	<u>Annual</u>
(1)	Up to and including one acre in area	\$ 545.00
(2)	Greater than one acre, up to and including two acres	\$ 580.11
(3)	Greater than two acres, up to and including three acres	\$ 654.08
(4)	Greater than three acres, up to and including four acres	\$ 741.56
(5)	Greater than four acres, up to and including five acres	\$ 780.73
(6)	Greater than five acres, \$38.45 for each additional acre or part of an acre, up to and including ten acres	
(7)	Greater than ten acres, \$21.61 for each additional acre or part of an acre, up to and including twenty acres	
(8)	Greater than twenty acres, \$14.65 for each additional acre or part of an acre	
2.	<u>User Fees – billed annually</u>	<u>Annual</u>
(1)	For each Dwelling Unit	\$ 750.00
(2)	Motels – per unit	\$ 396.32
(3)	Apartments	\$ 603.83
(4)	Mobile Homes - per occupied pad	\$ 603.83
(5)	Hospital and Intermediate Care Facilities - per bed	\$ 396.32
(6)	All other users not herein provided for - per user	\$ 750.00
3.	<u>Meter Rates – billed quarterly</u>	<u>Per Quarter</u>
	First 84 m3 (cubic meters) used per quarter	\$ 187.51
	Per cubic meter (or part thereof) used over 84 m3 /quarter	\$ 2.22

4.	<u>Meter Rentals – billed quarterly</u>	<u>Per Quarter</u>
(1)	Up to and including 3/4"	\$ 9.00
(2)	Over 3/4", up to and including 1"	\$ 12.00
(3)	Over 1", up to and including 1 ½"	\$ 30.00
(4)	Over 1 ½", up to and including 2"	\$ 36.00
(5)	Over 2", up to and including 4"	\$ 45.00
(6)	Over 4", up to and including 6"	\$ 60.00

5. Late Payment Fees

A non-compounding 2% monthly interest charge will be imposed on outstanding account balances in excess of \$10.00.

6. Hydrant Rental

An annual charge of TWENTY DOLLARS (\$20.00) shall be levied for each hydrant operating from the Utility. The charge will be payable by the Fire Improvement Districts and Fire Protection Districts served by the Regional District Water Authority.

SCHEDULE "E"

1. Unit Fee – in this Schedule "Unit Fee" is defined as a fee per **Dwelling Unit** being connected
2. Mercer Road Cost Recovery Unit Fee

Year of Connection	Unit Fee
2006	\$2,630.50
2007	\$2,755.40
2008	\$2,886.30
2009	\$3,023.40
2010	\$3,167.00
2011	\$3,317.40
2012	\$3,475.00
2013	\$3,640.10
2014	\$3,813.00
2015	\$3,994.10
2016 and future years add 4.75% interest compounded annually	

Mercer Road Cost Recovery Unit Fee Area – list of properties subject to unit fee provided for in Section 2 of this Schedule (includes additional properties that may be created by subdivision of these properties).

Tax Roll No.	Legal Description
746 04096.010	Lot 1, DL 1485, LMP20428
746 04096.020	Lot 2, DL 1485, LMP20428
746 06451.000	DL 4537, Except Plans 10783 and 17600
746 06451.101	Lot 1, Blk A, DL 4537, Plan 13497
746 06451.103	Lot 2, Blk A, DL 4537, Plan 13497
746 06451.105	Lot 3, Blk A, DL 4537, Plan 13497 Except Plan 18211X
746 06451.107	Lot 4, Blk A, DL 4537, Plan 13497, Except Plan 18211X
746-06451.109	Lot 5, Blk A, DL 4537 Plan 13497
746 06451.111	Lot 6, Blk A, DL 4537, Plan 13497
746 06451.113	Lot 7, Blk A, DL 4537, Plan 13497
746 06451.115	Lot 12, Blk A, DL 4537, Plan 14359
746 06451.119	Lot 10, Blk A, DL 4537 Plan 13497
746 06451.121	Lot 11, Blk A, DL 4537, Plan 13497
746 06451.130	Lot A, DL 4537, Plan 10783

746 06451.140	Lot 17 of A, DL 4537, LMP2084
746 06451.200	Lot 1, DL 4537, Plan 17600
746 06451.220	Lot 3, DL 4537, Plan 17600
746 06451.240	Lot 14, Blk A, DL 4537 LMP794
746 06451.250	Lot 15, Blk A, DL 4537, LMP794
746 06451.260	Lot 16, Blk A, DL 4537, LMP794
746 06452.000	Blk 1, DL 4538, Plan 12590
746 06452.100	Blk 2, DL 4538, Plan 12590
746 06453.000	DL 4539, Plan 22523, RPLMP33788
746 06454.000	DL 4540, Except Plan 13046
746 06455.010	Blk 1, DL 4540, Plan 13046
746 06455.015	Blk 2, DL 4540, Plan 13046
746 06455.020	Blk 3, DL 4540, Plan 13046, Except Plan PT 22430
746 06456.005	Lot 5, DL 4541, BCP10154
746 06456.100	Lot 1, DL 4541, Plan 11430
746 06456.200	Lot 2, DL 4541, Plan 11738
746 06456.301	Lot 4, DL 4541, Plan 22493
746 06458.010	Blk B, DL 4543, Plan 18506
746 06457.010	Blk A, DL 4543, Plan 18506, Except Plan LMP9632
746 06459.000	Blk A, DL 4544, Plan 8242
746 05756.000	Lot A, DL 2819, Plan 8499
746 05757.000	Lot B, DL 2819, Plan 8499

SCHEDULE "F"**Egmont Cost Recovery Unit Fee**

1. Unit Fee – in this Schedule "Unit Fee" is defined as a fee per **Dwelling Unit** being connected.
2. Egmont Cost Recovery Unit Fee

Year of Connection	Unit Fee
2012	\$4000
In 2013 and future years interest will be applied at the prime rate and compounded annually.	

3. Egmont Cost Recovery Unit Fee Area – list of properties subject to unit fee provided for in Section 2 of this Schedule (includes additional properties that may be created by subdivision of these properties).

Tax Roll No.	Legal Description
74606697.100	Lot 1, DL 5940, Plan 8476
74606698.000	Lot 2, DL 5940, Plan 8476
74606698.100	Lot 3, DL 5940, Plan 11361
74606698.200	Lot 4, DL 5940, Plan 11361
74606699.000	DL 5940
74606787.000	Lot 1, DL 6256, Plan 10377
74606788.000	Lot 2, DL 6256, Plan 10377
74606791.000	Lot 6, DL 6256, Plan 10377
74606792.000	Lot 7, DL 6256, Plan 10377
74606793.000	Lot 8, DL 6256, Plan 10377
74606802.000	Lot 16, DL 6256, Plan 10377
74606802.010	Lot 17, DL 6256, Plan 10377
74606802.020	Lot 18, DL 6256, Plan 10377
74606799.001	Lot A, DL 6256, Plan 10377
74606801.050	Lot B, DL 6256, Plan 10377
74606794.000	Lot A, DL 6256, Plan 10920
74606795.000	Lot B, DL 6256, Plan 10920
74606796.000	Lot C, DL 6256, Plan 10920
74606803.050	Lot 20, DL 6256, Plan 11163
74606789.100	Lot D, DL 6256, Plan 15241

74606789.200	Lot E, DL 6256, Plan 15241
74606803.010	Lot A, Block 19, DL 6256, Plan 17258
74606803.020	Lot B, Block 19, DL 6256, Plan 17258
74606803.030	Lot C, Block 19, DL 6256, Plan 17258
74606870.005	Lot 1, DL 6591, Plan 16146
74606870.010	Lot 2, DL 6591, Plan 16146
74606870.015	Lot 3, DL 6591, Plan 16146
74606870.020	Lot 4, DL 6591, Plan 16146
74606870.025	Lot 5, DL 6591, Plan 16146
74606870.026	Lot A, DL 6591
74606951.000	DL 6973
74606967.000	DL 7004

SCHEDULE "G"

South Oyster Bay Road Cost Recovery Unit Fee

1. Unit Fee – in this Schedule "Unit Fee" is defined as a fee per **Dwelling Unit** being connected.
2. South Oyster Bay Road Cost Recovery Unit Fee

Year of Connection	Unit Fee
Up to December 31, 2012	\$6000
In 2013 and future years interest will be applied at the prime rate and compounded annually.	

3. South Oyster Bay Road Cost Recovery Unit Fee Area – list of properties subject to unit fee provided for in Section 2 of this Schedule (includes additional properties that may be created by subdivision of these properties).

Lot	Block	District Lot	Plan	Tax Roll No.
7		952	10038	74601596.000
	2	952	6321	74601591.000
	3	952	6321	74601592.000
	4	952	10038	74601593.000
5		952	10038	74601594.000
6		952	10038	74601595.000
8		952	10038	74601597.000
D		952	LMP40458	74601598.022
C	9	952	LMP40458	74601598.011
19		952	11779	74601598.905
		952		74601589.000
9A		952	10607	74601598.100
8A		952	10607	74601597.100
16		952	10607	74601598.705
12		952	10607	74601598.300
15		952	10607	74601598.600
13		952	10607	74601598.400

14		952	10607	74601598.500
18		952	11632	74601598.900
	1	952	6321	74601590.000
A		3961	RP3278	74606179.000
17		952	10607	74601598.710
11		952	10607	74601598.200

SCHEDULE "H"

1. Unit Fee – in this Schedule "Unit Fee" is defined as a fee per **Dwelling Unit** being connected.
2. North Oyster Bay Road Cost Recovery Unit Fee

Year of Connection	Unit Fee
Up to December 31, 2012	\$6000
In 2013 and future years interest will be applied at the prime rate and compounded annually.	

3. North Oyster Bay Road Cost Recovery Unit Fee Area – list of properties subject to unit fee provided for in Section 2 of this Schedule (includes additional properties that may be created by subdivision of these properties).

Lot	Block	District Lot	Plan	Tax Roll No.
A	1	4284	7456	74606261.000
	4	4284	7456	74606265.000
	3	4284	7456	74606264.000
	2	4284	7456	74606263.000
	3	4284	7456	74606264.000
	1	4284	7456	74606262.000
1	A	3990	10797	74606211.100
B		4284	10813	74606261.100
C		4284	10813	74606261.200
D	1	4284	11326	74606261.300
E	1	4284	11326	74606261.400
F	1	4284	11326	74606261.500
A		4284	11442	74606264.100
G	1	4284	13376	74606261.510
H	1	4284	13376	74606261.520
1		3990	BCP13267	74606211.010
2		3990	BCP13267	74606211.015

SCHEDULE "I"

1. Unit Fee – in this Schedule "Unit Fee" is defined as a fee per **Dwelling Unit** being connected.
2. Jervis Inlet Cost Recovery Unit Fee

Year of Connection	Unit Fee
Up to December 31, 2012	\$4000
In 2013 and future years interest will be applied at the prime rate and compounded annually.	

3. Jervis Inlet Cost Recovery Unit Fee Area – list of properties subject to unit fee provided for in Section 2 of this Schedule (includes additional properties that may be created by subdivision of these properties).

Lot	Block	District Lot	Plan	Tax Roll No.
	B	5387	12770	74606608.000
3	A	5388	11435	74606609.030
2	A	5388	11435	74606609.020
4	A	5388	11435	74606609.040
6	A	5388	11435	74606609.060
5	A	5388	11435	74606609.050
1	A	5388	11435	74606609.010
9	A	5388	11435	74606609.090
7	A	5388	11435	74606609.070
8	A	5388	11435	74606609.080
10	A	5388	11435	74606609.100
11	A	5388	11435	74606609.110
12	A	5388	11435	74606609.120
13	A	5388	11435	74606609.130
19	A	5388	11435	74606609.190
18	A	5388	11435	74606609.180
17	A	5388	11435	74606609.170
14	A	5388	11435	74606609.140
22	A	5388	11435	74606609.220
23	A	5388	11435	74606609.230

16	A	5388	11435	74606609.160
20	A	5388	11435	74606609.200
15	A	5388	11435	74606609.150
	B	5388	12090	74606609.250
	C	5388	12597	74606609.260
21	A	5388	11435	74606609.210
		5388	EXP7723	74606609.000
24	A	5388	12597	74606609.240
25	A	5388	13507	74606609.241
26	A	5388	13507	74606609.242
28	A	5388	13507	74606609.244
27	A	5388	13507	74606609.243
29	A	5388	13507	74606609.245
30	A	5388	13507	74606609.246

SCHEDULE "J"

This Schedule applies to all Water Service Areas

Water Conservation Stages

1.0 STAGE 1 - Water Supply Conditions: "Normal"

1.1 During Stage 1 a person may:

- (a) use a **Sprinkler** to water trees, shrubs, flowers, or food producing plants only during the following scheduled times:
 - i. on a property with an even numbered address on Tuesday, Thursday, and Sunday from 7:00 am to 9:00 am and from 7:00 pm to 9:00 pm; and
 - ii. on a property with an odd numbered address on Monday, Wednesday, and Saturday from 7:00 am to 9:00 am and from 7:00 pm to 9:00 pm;
- (b) use a **Sprinkler** to water lawns only during the following scheduled times:
 - i. on a property with an even numbered address on Thursday and Sunday from 7:00 am to 8:00 am; and
 - ii. on a property with an odd numbered address on Wednesday and Saturday from 7:00 a.m. to 8:00 a.m.;
- (c) at any time water lawns, trees, shrubs, flowers, and food producing plants and trees by hose equipped with a spray-trigger nozzle, hand-held container, or **Drip-irrigation System**;
- (d) at any time use water to wash a vehicle or boat, but must use a hand-held hose equipped with a spray-trigger nozzle or pressure washer, or hand-held container; or commercial car wash;
- (e) at any time use water to wash sidewalks, driveways, parking lots, exterior windows, decks, fences, or exterior building surfaces, but must use a hose equipped with a spray-trigger nozzle, a pressure washer, or hand-held container; and
- (f) at any time use water to fill a swimming pool, spa, garden pond, or decorative fountain.

1.2 During Stage 1, the following exceptions apply:

- (a) The **General Manager** may establish a separate schedule for sprinkling of public sports fields, public swimming pool maintenance, and operation of public water parks to balance water demands. Public sector sprinkling of other landscaped areas and ornamental gardens follow the same schedule as set out in Section 1.1.
- (b) **Commercial Farms** are exempt from Stage 1 water conservation regulations for **Food Crops**.

2.0 **STAGE 2** - Water Supply Conditions: "Moderate"

2.1 During Stage 2, a person may:

- (a) use a **Sprinkler** to water trees, shrubs, and flowers only during the following scheduled times:
 - i. on a property with an even numbered address on Thursday and Sunday between the hours of 7:00 am and 9:00 am; and
 - ii. on a property with an odd numbered address on Wednesday and Saturday between the hours of 7:00 am and 9:00 am;
- (b) use hand watering or **Drip-irrigation System** to water trees, shrubs and flowers only during the following scheduled times: between the hours of 7:00 am and 9:00 am; and 7:00 pm and 9:00 pm any day of the week;
- (c) use a **Sprinkler** to water food producing plants and trees only during the following scheduled times:
 - i. on a property with an even numbered address on Thursday and Sunday from 7:00 am to 9:00 am and from 7:00 pm to 9:00 pm; and
 - ii. on a property with an odd numbered address on Wednesday and Saturday from 7:00 am to 9:00 am and from 7:00 pm to 9:00 pm;
- (d) at any time water trees, shrubs, flowers and food producing plants and trees, by hand-held hose equipped with a spray-trigger nozzle, hand-held container, micro-irrigation, or **Drip-irrigation System**;

- (e) at any time use water to wash a vehicle, boat, or exterior windows, but must use a hand-held hose equipped with a spray-trigger nozzle or pressure washer, or a hand-held container, or commercial car wash;
- (f) at any time use water to fill a swimming pool, spa, garden pond, or decorative fountain.
- (g) not use water to wash sidewalks, driveways, parking lots, decks, fences, or exterior building surfaces, except as necessary for applying a product such as paint, preservative, and stucco, preparing a surface prior to paving or repointing bricks, or if required for **Health and Safety**; and
- (h) not water lawns, including newly seeded or sodded lawns.

2.2 During Stage 2, the following exceptions apply:

- (a) The **General Manager** may establish a separate schedule for sprinkling of public sports fields, public swimming pool maintenance, and operation of public water parks to balance water demands. Public sector sprinkling of other landscaped areas and ornamental gardens follow the same schedule as set out in Section 2.1.
- (b) **Commercial Farms** are exempt from Stage 2 water conservation regulations for **Food Crops**.

3.0 **STAGE 3 - Water Supply Conditions: "Acute"**

3.1 During Stage 3, a person may:

- (a) use a hand-held hose equipped with a spray-trigger nozzle, a hand-held container, or **Drip-irrigation System** to water:
 - i. trees, shrubs, and flowers only between the hours of 7:00 am and 8:00 am or 7:00 pm and 8:00 pm any day of the week, to a maximum of 1 hour per day;
 - ii. food producing plants and trees between the hours of 7:00 am and 8:00 am and 7:00 pm and 8:00 pm any day of the week, to maximum of 2 hours per day;
- (b) not water lawns, including newly seeded or sodded lawns;

- (c) not use a **Sprinkler** to water trees, shrubs, flowers or food producing plants and trees, at any time;
 - (d) not use water to wash sidewalks, driveways, parking lots, exterior windows, decks, fences, or exterior building surfaces, unless required to comply with **Health and Safety** regulations;
 - (e) not use water to wash a vehicle, boat, or equipment except to wash salt water from a vehicle, boat, or equipment or if part of a non-cosmetic commercial process legally required by a third party; and
 - (f) not use water to fill a swimming pool, spa, garden pond, or decorative fountain.
- 3.2 During Stage 3, the following exceptions apply:
- (a) The **General Manager** may establish a separate schedule for sprinkling of public sports fields, public swimming pool maintenance, and operation of public water parks to balance water demands. Public sector sprinkling of other landscaped areas and ornamental gardens follow the same schedule as set out in Section 3.1.
 - (b) **Commercial Farms** are exempt from Stage 3 water conservation regulations for **Food Crops**.
 - (c) For certainty, essential water for livestock is exempt from Stage 3 restrictions.
- 4.0 **STAGE 4 - Water Supply Conditions: "Severe"**
- 4.1 During Stage 4, all outdoor water use is banned (including greenhouses), unless required for **Health and Safety** reasons. Main line water pressures will also be reduced where possible.
 - 4.2 For certainty, essential water for livestock is exempt from Stage 4 restrictions.
 - 4.3 Despite section 4.1 above, **Commercial Farms** are exempt from Stage 4 water conservation regulations for **Food Crops**, for a two-week period, commencing from the first date of Stage 4 regulations.
 - 4.4 Despite sections 4.1 and 4.3 above, **Commercial Farms** are temporarily exempted from Stage 4 water conservation regulations for **Food Crops**, in the years 2023 up to the end of 2028.