



**SUNSHINE COAST REGIONAL  
ACCESSIBILITY ADVISORY COMMITTEE MEETING**

**February 24, 2025, 2 pm**

**District of Sechelt Community Room, 1<sup>st</sup> Floor, 5797 Cowrie St, Sechelt, B.C.  
and online:**

[Zoom](#), join Meeting ID: 878 1692 0953 and Password: FEB2025

Phone: 1-778-907-2071, with Meeting ID: 878 1692 0953 and Password: 1226640

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**CALL TO ORDER**

**WELCOME AND INTRODUCTIONS**

**AGENDA**

1. Adoption of Agenda

**NEW BUSINESS**

2. Accessibility Plan Consultant – Untapped Accessibility, Trish Kelly Pages 2 - 11
  - Introductions
  - Untapped Presentation
  - General discussion on Accessible BC Act obligations and the Committee's focus and priorities

<https://untappedaccessibility.ca>

3. Working Groups – General discussion Verbal

**ADJOURNMENT**

## About Untapped Accessibility

Untapped Accessibility is BC's leading accessibility consulting agency. A **certified social enterprise**, we draw on the diverse lived experience and professional expertise of our team to deliver comprehensive and innovative approaches to accessibility planning.

Our mission is to improve accessibility in Canadian organizations by:

- ✳️ Helping organizations to advance their accessibility goals
- ✳️ Creating work opportunities for professionals with disabilities
- ✳️ Generating revenue for our non-profit parent Open Door Social Services

**U** untapped  
**n** accessibility

accessibility  
beyond  
compliance

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The graphic features a solid blue background with four square portraits of women arranged horizontally. Below each portrait is their name, pronouns, and title. The text 'Our team' is written in large white font on the right side of the graphic. Faint white circular lines are overlaid on the blue background.

Name	Pronouns	Title
Trish Kelly	(she/her)	Managing Director
Nora Loyst	(she/her)	Accessibility Consultant
Sarah Molder	(she/her)	Accessibility Consultant
Meg Ingram	(they/she)	Executive Assistant

# Our team

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Anu Pala  
she/her

Melissa Lyon  
she/her

Robbie McDonald  
she/her

Leanna Manning  
she/they

Amy Nash  
they/them

Samuel Dunsiger  
he/him

Laura Vero-Augustine  
she/her

Ekamjit Ghuman  
she/her

Alissa Pavich  
she/her

Our  
associates

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## Our Impact (since Oct 2022)

- ☀️ We've helped **170 organizations** to reach beyond compliance with accessibility legislation including nonprofits, small businesses, and large public sector organizations.
- ☀️ Over **10,000 hours of work contributed by people with lived experience of disability**. From our recent participation in the Presidents Group's Pledge to Measure survey, 89% of our staff self-identify as having a disability.



## Our services

- \* Accessibility legislation compliance including developing **accessibility plans**, **accessibility committees**, and designing **feedback processes**.
- \* Barrier identification support including **community engagement**, accessibility **think tanks**, and **policy scans**.
- \* **Accessibility awareness training** for all staff, customized departmental training for teams such and Communications, IT, Facilities, Procurement, and HR.
- \* **Plain Language reviews** and **accessibility brand audits**.
- \* Senior **leadership briefings**, and **engagement**.

## Our approach

As experts in operationalizing accessibility, we use the following approach:

- A **practical approach that empowers each person** in the organization to do their work more accessibly
- A **people-centred process** that centres the voices of those people most impacted by accessibility barriers.
- Which **brings leadership along** on the journey.

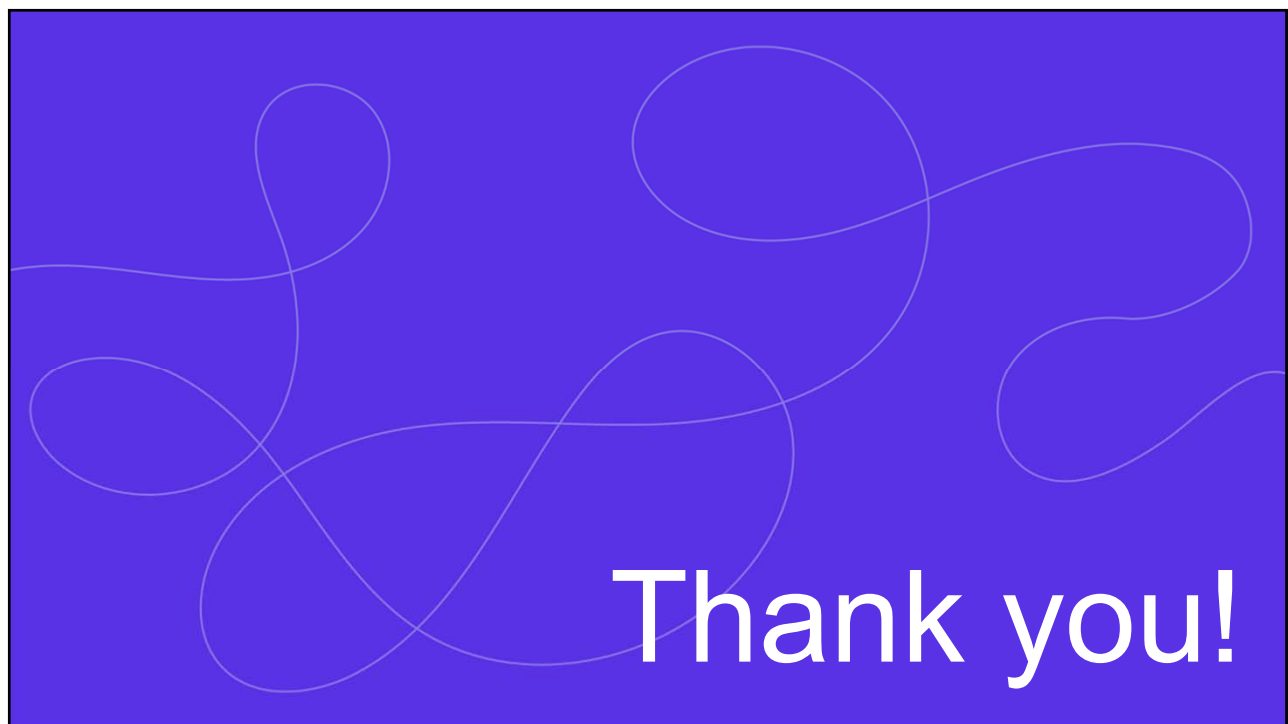


## Implementation approach: A critical accessibility lens

- We incorporate a **social model of disability**.
- A social model of disability is at the core of accessibility work in that it aims to **identify barriers within the power of an organization** to remove.
- We also incorporate an **intersectional lens** that acknowledges that other forms of discrimination compound and alter the experience of disability for individuals.

## What a critical accessibility lens looks like in practice

- Public engagement events are planned to be **accessible-by-default**, with captions, ASL interpreters, and accessible prep materials available with no need to request.
- Engagement teams include **co-facilitators with lived experience** of disability.
- Session materials are in **plain language** to include the broadest number of stakeholders to participate.
- **Good boundaries and support** for facilitators who may hear critical feedback from community.



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