



# A message from the Board Chair about your utility bill



The Sunshine Coast Regional District (SCRD) **will be issuing 2023 annual utility bills** to owners of properties serviced with curbside collection, water and wastewater services. Below is a message from the SCRD Board Chair about increased utility rates for 2023.

When your utility bill arrives at the end of April, you will see that the Sunshine Coast Regional District (SCRD) Board has raised utility rates.

There are necessary increases for water, and those living in rural areas with wastewater services, will see increases for that service too. Thankfully, we have managed to keep the increase for curbside collection quite minimal.

We know what you are asking. Off the back of a drought and months of Stage 4 Water Conservation Regulations (ban on outdoor watering), why are you paying more for water? Well, our water systems have not received the consistent investment they have required for decades. From our water treatment plants to the thousands of kilometres of pipe that bring water to homes along the Sunshine Coast – upgrades and replacements are needed now to ensure we can consistently deliver water service.



The past two years have also shown the severe effects of climate change in our Region and on water supply. This means we will need to continue to invest in the future of our water systems. We cannot control what the summer will bring, we can do work to ensure we are in the best position as drought becomes the new normal.

Adding to all of this, is the cost of doing business. Along with every other government in Canada, we are experiencing increased material and labour costs that have had significant impacts on reserve funds for our water services.


All of this has reached a crisis point, and we must act now to secure safe and sustainable service delivery.

I encourage you to continue dialogue with your Area Director or municipal representative to ensure that you are fully informed of the challenges we are facing and how the service charges are spent.

Leonard Lee  
Board Chair, Sunshine Coast Regional District

### Can you pay your utility bill monthly?

**Yes, you can!**  
You can make periodic installments on your utility account throughout the year. The frequency of the payments is up to you.



To have the amount automatically come out of your bank account you must set up the payment online through your financial institution. The SCRD does not have the ability to set up pre-authorized payments for you. You will need to add the Sunshine Coast Regional District as a payee and include your six digit account number, and then you are good to go!

### New Way to Pay!

Visit [www.scrd.ca/pay](http://www.scrd.ca/pay) to make a utility bill payment using Visa, MasterCard or American Express.

